Sending Hours

SPARK BUSINESS MESSAGING

Control When Your Business Communicates

Only contact customers during business hours

Prevent messaging at undesirable times of the day, by setting your business sending hours.

- Set sociable hours that meet your customers' needs
- Automatically queue messages when attempting to send outside of hours
- Queued messages are released at the start of the next sending window

Prevent sending on certain days of the year

Restrict your applications from sending on any day of the year.

- Match sending times to your business rules
- Never accidentally disturb customers on public holidays again

Temporarily pause when sending large campaigns

Pause sending from your account, to review and delete messages.

- Review queued messages before releasing them
- Built in safeguards prevent queues being indefinitely paused

Sending Hours is part of Spark Business Messaging, an intelligent, omnichannel messaging platform that can integrate seamlessly with your business applications such as CRM, eCommerce platform and more.

9:41

5818

Thu, 19 Jul at 9:00 AM

COUNCIL: Your roadside collection will be one day later, due to the recent public holiday. For more info please visit https://rubbishday.com

Delivered at 9.00am

iMessage